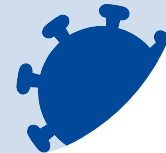




Entrance to the Lüneburg COVID-19 Vaccination Centre

# Questions & Answers



## Get an appointment, get vaccinated

Firstly, people aged 80 and over will receive the vaccination and then people aged 70 and over. The district will write to these groups of people to inform them when they can arrange an appointment.

### Register by phone or online



By phone: **0800 9988665**

Monday to Saturday 8:00 am – 8:00 pm



Or online at:

[www.impfportal-niedersachsen.de](http://www.impfportal-niedersachsen.de)

### Please have the following information to hand:

- Age and date of birth
- Any illnesses or pre-existing conditions
- Address
- Diary or calendar

### Waiting list

If no appointments are available, you can be placed on the waiting list. You will be called back as soon as an appointment becomes available.

### What should I bring with me to the vaccination appointment?

- Confirmation of the vaccination appointment
- Identity card, driver's licence or another form of official photo ID

If possible:

- Vaccination record
- Completed health questionnaire and declaration of consent
- Medical certificate in the case of severe illness

### Why does the Robert Koch Institute recommend the COVID-19 vaccination?

We are experiencing a global pandemic that is spreading rapidly. Particularly in the case of older people, COVID-19 can cause severe symptoms and even be fatal. By receiving the vaccination, you will be protecting yourself and others.

### Do I have to pay for the vaccination?

No, the COVID-19 vaccination is free of charge.

### When do I have to come for a second vaccination?

In order to have effective protection, two doses of the vaccination are required. You will receive your second appointment within at least 21 days.

### Can I get the vaccination from my GP/primary care physician?

No, coronavirus vaccinations are currently only being administered by doctors at the Lüneburg COVID-19 Vaccination Centre and by the mobile vaccination teams. However, please speak to your doctor about any pre-existing conditions and the vaccination.

### I am unable to leave home as I am too ill. What should I do?

Please remain patient. You may have to wait until a new vaccine is approved that can be administered by your GP/primary care physician.

## How the vaccination process at the centre works:

Once you have registered, you will receive a **written appointment confirmation** by post or by email. You must bring this with you to your appointment.

Please be at the centre on time. You may bring someone with you. **Please allow approx. one hour for the entire process.**



### Signing in

Please sign in when you arrive at the COVID-19 Vaccination Centre.



### Questionnaire

Either fill out the **health questionnaire** and the **declaration of consent** at the centre or fill them out in advance and bring them with you.



### Medical consultation

If you have **any questions**, you can ask them here.



### Vaccination

If everything is in order, you will receive the **vaccination shot**.



15 min.

### Rest

Please remain in the recovery area for **at least 15 minutes**. **First-aiders** will be on hand.



### Second appointment

Don't forget your **2nd vaccination appointment!**

## How to get to the COVID-19 Vaccination Centre



### Zeppelinstraße, Lüneburg

Follow the signs!  
On-site parking



### Bus 5010

Stop: Flugplatz

### Bus 5100

Stop: Lilienthalstraße



**Masks are compulsory throughout the entire COVID-19 Vaccination Centre premises**

[www.landkreis-lueneburg.de/corona](http://www.landkreis-lueneburg.de/corona)



Last updated: 26 January 2021 | Photos: Landkreis Lüneburg, Press & PR Department

## Lüneburg COVID-19 Vaccination Centre

[How to make a vaccination appointment](#)

Last updated: 26 January 2021